spill teem®

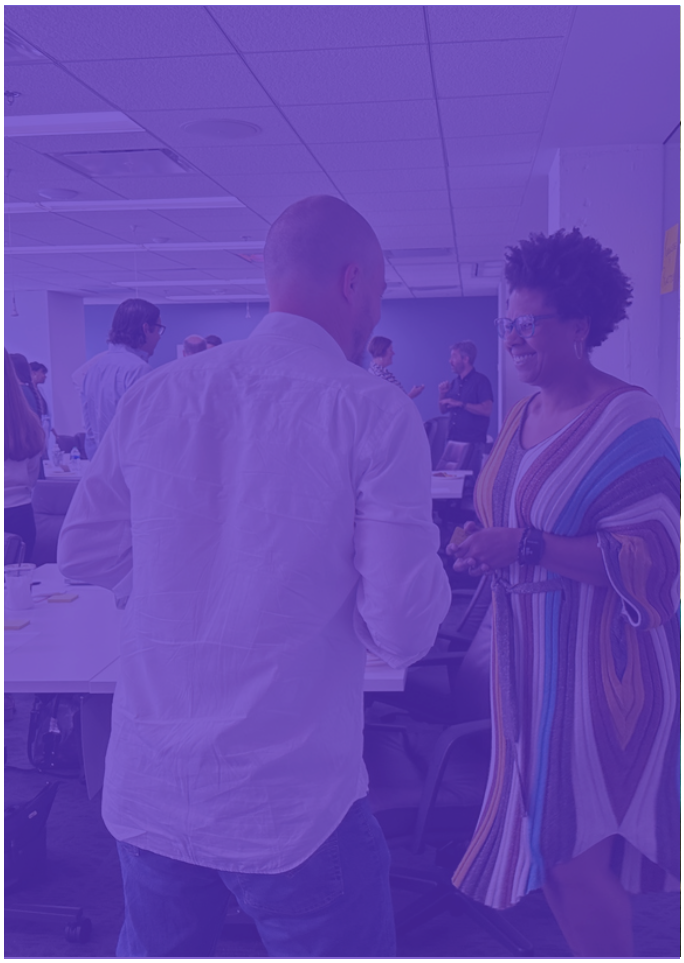
City Council Retreat

& Workshop Session Agenda

> OUR FOCUS IS TO SHIFT THE THINKING CULTURE OF ORGANIZATIONS BY SERVING THE PEOPLE IN THEM.

SPILLTEEM.COM

WHO IS THE SPILL TEEM®?



That's a great question!

We're a group of Human-Centered strategists, speakers, and workshop designers with an extensive background in service, product, and behavioral design. Our team collectively carries 70+ years of human services experience, business strategy, designing internal and external frameworks of cultural change, and crafting efficiency models that yield collaborative commitment. So basically, we've got you covered!

CHECK OUT SOME OF OUR WORK!

With our unique vantage point of an outside lens, we illuminate what isn't typically seen from inside problem-solving. This has empowered us as we've partnered with local government, educational institutions, businesses both small & large, and global enterprises to innovate sustainable change.

HUMAN-CENTERED DESIGN-DRIVEN COMPANIES OUT PERFORM BY 211%

S&P Index, 2022

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WELCOME!

This one-and-a-half-day retreat and workshop is designed to help us reflect, absorb key updates, and think boldly about the future. Through strategic updates, community insights, and forward-looking design exercises, we'll explore where we are, the direction shaping our work, and what could be next.

DAY ONE: UNDERSTANDING

A day to listen, reflect, and better understand the current landscape, from strategic priorities and budget to community feedback and internal updates.
We'll understand where "it" is!

9:00 AM	**Welcome, Introductions & Workshop Purpose**
9:10 AM	**Strategic Priorities Refresher**
9:40 AM	**Community Survey Results**
10:20 AM	**Reflection Exercise**
10:45 AM	**Financial & Budget Overview**
11:55 AM	**Reflection Exercise**
12:10 PM	**Lunch**
12:30 PM	**Understanding Top Tier Priorities**
12:50 PM	**Strategic Priority Update #1 + Reflection**
2:00 PM	**Strategic Priority Update #2 + Reflection**
3:05 PM	**Strategic Priority Update #3 + Reflection**
4:30 PM	**Closing Reflections & Preview of Day 2**

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DAY TWO: EXPLORING

You can expect a dynamic session that keeps you on your feet! Rooted in a foundation of past and current decisions and directions, paired with the understanding from day one, this is a day to think forward! You'll explore tensions, required trade-offs, and reveal new opportunities.
We'll explore and imagine what is and what could be!

9:00 AM	**Welcome Back & Day 1 Recap - Grounding in Strategic Priorities**
9:15 AM	**Future Casting Pt. 1 - "What is...?" (Round 1)**
9:35 AM	**Future Casting Pt. 1 - "What is...?" (Round 2)**
9:55 AM	**Future Casting Pt. 1 - "What is...?" (Round 3)**
10:25 AM	**Future Casting Pt. 2 Introduction**
10:40 AM	**Future Casting Pt. 2 - "What could be...?" (Round 1)**
11:20 AM	**Future Casting Pt. 2 - "What could be...?" (Round 2)**
11:50 AM	**Future Casting Pt. 2 - "What could be...?" (Round 3)**
1:00 PM	**Closing Reflections & Appreciation**